



Drivability Form

50 Irwin St.
Chatham, ON
N7M 0N4
519-354-6978

Customer Name _____

Address _____

City _____ Postal Code _____

Phone _____ Work Phone _____

Email Address _____

VEHICLE INFORMATION

Year _____

Make _____

Model _____

Colour _____

License Plate _____

- Complete Form
- Park Vehicle on lot and Lock Doors
- Place Keys and Completed Form in the Night-Drop Slot (First Bay door closest to the office)

Drivability Symptoms (Please check all that apply):

My Vehicle's Check Engine Light...

- Glows Steadily
- Glows Intermittently
- Flashes
- Is Not Illuminated

When turning the starter on, my vehicle...

- Will Not Crank Over
- Cranks Slowly
- Cranks Normally
- Clicks, but Does Not Crank
- Cranks Over for a Long Time
- Is Hard to Start When Cold
- Is Hard to Start When Hot

When Idling, my vehicle...

- Backfires
- Pings (spark knock, pre-detonation)
- Runs Too Hot
- Runs Too Cold
- Smokes Excessively
- Has a fuel or gas odor
- Hesitates
- Stumbles
- Stalls
- Surges
- Lacks Power (sluggish performance)
- Vibrates excessively



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Conditions of Occurrence:

- Idling
- Low Speeds
- Stop and Go
- Highway Speed (Cruising)
- High Speed
- Acceleration
- Deceleration
- Uphill
- Downhill

Frequency of Conditions:

- Constant, or Always
- Intermittently
- Since New
- After _____ KM

Normal Driving Habits

- Start Cold Engine and Drive Immediately
- Start Cold Engine and allow to warm up
- Mostly City Driving / Shorter Trips
- Mostly Highway Driving / Longer Trips
- Parked Indoors / Garage
- Parked Outdoors
- Average Mileage Per Day: _____ KM

Environmental Conditions

- Cold Weather
- Hot Weather
- Wet / Raining
- Snow
- Fog
- Dirty / Dusty

Engine Conditions

- Engine Cold / After Startup
- Engine Hot / Operating Temperature
- All Temperatures
- When Shifting Gears
- While Turning Corners
- When Braking
- With Headlights ON
- With A/C ON

Fuel Quality

- Type of Fuel Used: _____
- Octane Rating: _____
- Brand of Fuel: _____
- Last fill-up Date: _____

Other Services Needed / Description of Problems or Concerns
